

The idea behind Healthcare Quality Association on Accreditation (HQAA) is simple – make it easier for home medical equipment (HME) providers to offer quality care to more patients. To do that, HQAA pioneered the first and only **online accreditation process**, becoming the only organization to combine an all-electronic documentation methodology with individualized accreditation coaching.

Ancillary care accreditation. Now bite size.

Using HQAA, HME providers are able to implement rigorous quality standards throughout their organization using a “bite size” process designed to save them time and money. **This helps HMEs offer higher-quality care at lower costs.**

More providers mean better access to quality care.

By recognizing HQAA, your patients have more choices of quality HME providers. That means **faster access** to the medical equipment and services they depend on. The result – **happier, healthier patients** who value your services even more.

HQAA develops quality champions.

At HQAA, “Become a quality champion” is not only a mantra, it’s a must. Our goal is to not only ensure HME providers meet our high-quality standards, but to help them truly champion quality care for their patients.

That’s why our unique combination of online documentation and individual accreditation coaching works so well. Our Web-based process gives HME providers the tools and resources to manage the documentation process as they create their policy and procedure manual in small, incremental steps. And our accreditation coaches provide hands-on guidance every “bite” of the way.

Benchmarks designed for HMEs.

Of course, as quality champions, our standards have to be high. That’s why HQAA offers the same level of quality and

business management as traditional accreditation organizations. And these standards reflect benchmarks that are specific to the HME business.

Meeting the standards online – and offline.

While HQAA places great emphasis on thorough online documentation review, our on-site surveys are also meticulous. All site visits are unannounced and not only verify the submitted documentation, but include observation of patient care and processes. HQAA also offers an ongoing maintenance program to assist providers in maintaining standards between accreditation periods.

Meeting the needs of more patients.

By recognizing HQAA, you will be able to give your patients:

- **More choices** – Patients will have more quality HME providers and pharmacies to choose from.
- **Faster access** – More choices give patients faster access to the medical equipment and services they need.
- **Increased value** – HQAA’s industry-exclusive streamlined process saves HME providers time and money, allowing them to offer **higher-quality care** to patients at **lower costs**.

With HQAA, everyone benefits.

Perhaps the best reason to recognize HQAA is that it **benefits everyone**. HME providers meet rigorous quality standards. Patients get more quality providers, faster access to care and increased value. And managed care organizations have the potential to cut costs. That’s good for the health of our entire industry.

To learn more about how you can recognize HQAA and provide quality care for more of your patients, visit **www.BiteSizeAccreditation.com/MCO**