

- HQAA is a Medicare-deemed accreditation authority created specifically for home medical equipment (HME) providers.
- HQAA has accredited **1,030 locations nationwide**, and is working toward accreditation with an additional 2,200 HME locations.
- HQAA covers the following ancillary care services: HME suppliers; medical supply provider services; diabetic supply services; clinical respiratory, nebulizer and C-PAP programs; complex rehabilitation technology supplier services; home IV infusion companies; pharmacies; chain pharmacies; specialty pharmacies; pharmacies located within grocery stores.
- HQAA partners include **VGM & Associates, Kmart Pharmacies, Cardinal Health, Medicine Shoppe International, HEB Grocery and Thrifty Way Pharmacies.**
- HQAA developed the first **online accreditation** process, and is the only organization to combine an all-electronic documentation methodology with individualized accreditation coaching.
- The documentation and communication efficiencies created using the HQAA online process are estimated to **save each HME provider more than 80 hours** of time, when compared to traditional accreditation methods.
- HQAA is the only HME accreditation organization to offer an **ongoing online maintenance program**. Known as the ACT Program (Accreditation Continuation Toolkit), this assists HME providers in maintaining their quality standards between accreditation periods.
- As experts in the HME industry, **HQAA upholds rigorous standards that reflect quality in every aspect of the business**, i.e., patient care, business practices and home deliveries.
- HQAA standards cover: organization and administration, program and service operations, financial stability, human resources, infection/safety control, quality monitoring and performance, billing and collections, delivery and set-up, complex rehabilitation, clinical respiratory, mail order, custom orthotics, medications.
- All on-site visits are unannounced and not only verify the submitted documentation, but include observation of patient care and processes. As a result, **HQAA consistently garners high customer satisfaction ratings with their accredited providers.**

